Electronic Acknowledgement Receipt				
EFS ID:	7844268			
Application Number:	10630392			
International Application Number:				
Confirmation Number:	9419			
Title of Invention:	Customer relationship management system with compliance tracking capabilities			
First Named Inventor/Applicant Name:	Prasanna Amitabh			
Customer Number:	45095			
Filer:	Meghan Quigley Toner			
Filer Authorized By:				
Attorney Docket Number:	CHA920030017US1			
Receipt Date:	18-JUN-2010			
Filing Date:	30-JUL-2003			
Time Stamp:	13:28:41			
Application Type:	Utility under 35 USC 111(a)			

# **Payment information:**

Submitted with Payment	no
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# File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		CHA920030017US1_Amendme nttoOfficeAction5_06-18-10. pdf	98367 1133b30e80c26f1626d6af3a2579ae94e6e9 8fd7	yes	10

	Multipart Description/PDF files in .zip description			
	Document Description	Start	End	
	Amendment/Req. Reconsideration-After Non-Final Reject	1	1	
	Claims	2	7	
	Applicant Arguments/Remarks Made in an Amendment	8	10	
Warnings:				

#### Information:

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents,
characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a

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98367

## New Applications Under 35 U.S.C. 111

Post Card, as described in MPEP 503.

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

### National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

### New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.